Name of Vessel					
Name of Event Organi	er			-4.47.70	
Name of Company					
Address					
 Tel. No.	E-ma	nil·	Fax No.		
Boat Hire Fee:		Deposit enclosed:			
Date of Hire					
Time of Hire: Sa	ling at	From	Returning at	То	
Boarding permi	ted no earlier than	15 minutes prior to	departure		
Boarding permi Number of Pers	ons in Party	on the			
Party Description	n: Corporate Funct	ion/Conference/Ce	lebration/Wedding Recep	otion/Other	
Approx. Age Ra				A	
Арргох. Аде Па	ige [
Menu Choice		Price per Person			
្ន Special Require	nents				
Final Numbers and	atering choice must be		nley no later than 14 days prior to		
8		Section 1	to Hobbs of Henley or paid on th	ne day.	
Ž Cash Bar	Account Bar	Account Bar Limit			
Choice from Wi	ie List		hoice from Wine List		
aterir		Qty	-	Qty	
ರ Mineral Water o	n Tables: Still	Sparkling			
Drinks on arriva	i.e. Champagne/P	imms (charged by t	he glass):		
Resident DJ: Ye	/No	Back	ground Music (own CDs):	Yes/No	
Resident DJ: Ye Resident Band: Decoration pre-	Resident Band: Yes/No		Name		
Decoration pre-	Decoration pre-ordered with supplier Detail				
<u> Decoration pre</u>	nacica with soppi	ici Dett	W.C.		
enclose a deposit of	and	further agree to pa	y all balances when due.	<u>i</u>	
Agree to comply with all Te			y dit batarrees wrierr doe.	HOBBS OF HENLEY	
Signed Con		ompany position (if	npany position (if applicable)		
-14				Henley-on-Thames Oxon RG9 1AZ	
Date of Booking	PI	ease make all cheques payable to Hobbs of Henley Ltd		Tel: 01491 572035	

- VAT: boat hire rates are zero rated at present. All other prices shown exclude vat at the current standard rate, except otherwise stated.
- 2. All prices are based on cruises starting and finishing at Hobbs boatyard Henley, or for pick ups and drop offs on the henley reach between Marsh and Hambleden locks. Catering prices are based on minimum numbers stated. For lower numbers please enquire. All catering and entertainment prices are based on a four hour charter. Longer sailing times will incur extra charges. Special prices apply for regatta charters. staffing rates are included in the price on a 4 hour charter (regatta charters: 6 hours). Longer sailing times will incur extra charges.
- 3. A booking deposit of £250 and a completed reservation form are required to secure the booking (except for Consuta which is £100 deposit). The balance of the hire fee is payable four weeks before the date reserved. If the booking is made within four weeks of the date reserved, the total hire fee is required. A deposit will only be refunded by the company when twelve weeks written notice is given. The hirer is liable for the balance of the hire fee and the cost of any goods or services reserved on the hirer's behalf should cancellation, for any reason, take place during the twelve weeks prior to the date reserved. Special cancellation conditions apply for the hire of our Jazz and Swing bands, please see our website or request these from charter@ hobbsofhenley.co.uk. Any other cancellation will be subject to a £50.00 cancellation fee to Hobbs of Henley.
- 4. All catering, bar, music, and sailing direction details should be clearly stated when completing the reservation form. Instructions thereafter will only be accepted in writing from one organiser or representative. Written confirmation of the final number of persons to be catered for must be received and paid for in full no later than fourteen days prior to the date reserved. No alterations are accepted within the fourteen days prior to the event. We reserve the right to replace menu items according to availability. Vegetarian and special dietary requirements can be provided for all menus. If an account bar is requested, any outstanding amounts must be settled at the end of the charter or credit card information provided in advance.
- 5. The number of guests confirmed for catering purposes will be the number of guests permitted on the vessel for the charter.
- The New Orleans, The Waterman and The Hibernia are not available for charter without catering, and are not available for 18th or 21st birthday celebrations. The Consuta is available for hire without catering.
- Hirers are not allowed to supply their own catering, beverages or entertainment on board the Hobbs of Henley vessels – The New Orleans, Hibernia and The Waterman, but can on The Consuta.
- Reservation terms for Henley Royal Regatta and other special events are subject to special conditions which are available on request.
- Passengers are permitted to board no earlier than 15 minutes prior to departure. Return time for evening cruises is no later than 23.45. Return time for afternoon cruises is no later than 5 p.m, unless agreed by prior arrangement.
- During the hire period the vessel shall remain under the complete control of the captain and crew and the hirer shall be responsible for the conduct of the passengers on board, and on disembarking from Hobbs of Henley vessels at night.
- 11. The company may at the discretion of the captain vary the course of the cruise should circumstances make this necessary. The company does not guarantee that any vessel will commence or complete any journey or part thereof in any given time if conditions are beyond the control of the company.

- 12. Passenger boat charters are subject to the river and weather conditions being satisfactory at the time of sailing. If strong stream and/or wind conditions prevent a sailing taking place, the vessel would remain moored at Hobbs of Henley boatyard, Henley-on-Thames for the duration of the charter. If adverse river conditions prevent a vessel from collecting passengers from a venue other than Hobbs of Henley ltd, Henley on-Thames, no refund will be given.
- 13. Hobbs of Henley reserve the right to postpone any ticketed cruise due to adverse river conditions/insufficient ticket sales/performer illness, in the event of postponement customers will be given the option to rebook on a new date or receive a refund of the ticket price only. Hobbs of Henley will not be responsible for any further costs.
- 14. All persons using any part of the premises, boats or facilities, for whatever purpose and whether by invitation or otherwise, do so at their own risk, unless injury or damage to person or property sustained within the premises, boats or facilities was caused by, or resulted from our negligence or deliberate act or that of those for whom we are responsible.
- 15. We do not accept liability for any loss resulting from our failure to provide an advertised service, or where delay occurs to those services, for any other reason. We may, however, at our discretion, consider a refund as a direct result of a failure on our part to provide the advertised service.
- Our vessels have not been designed or adapted for passengers in wheelchairs. We recommend that you satisfy yourself as to its suitability for wheelchair access before booking.
- 17. If you are a wheelchair user we recommend that you ensure that you have enough helpers to aid you to embark and disembark the vessel safely. Our crew are not permitted to lift wheelchairs on and off the vessel.
- For health and safety reasons wheelchairs are not permitted to obstruct any access to safety and life saving equipment, gangways, stairs or passageways on board the vessels.
- 19. In accordance with the environment agency (Thames region) by-laws, all music must be stopped when approaching and passing through a lock. Hirers are requested to control their parties from making undue noise when passing through a lock, and particularly late at night when disembarking from Hobbs of Henley vessels.
- 20. The hirer shall make good/and or pay for all losses,damage or breakages to any fixture, fittings machinery or equipment. The hirer will be liable for any costs incurred by Hobbs of Henley in respect of specialist cleaning due to vomiting or spillage by the hirer or any of the hirer's quests during a charter.
- 21. It is the responsibility of the hirer to acquaint each member of his party with the above conditions of hire as laid down by the company.
- 22. Hobbs of Henley Ltd have been granted a premises licence from South Oxfordshire District Council under the licensing act 2003. The vessels are permitted to serve alcohol from 10 a.m. to 12 midnight. Hobbs of Henley Ltd operate a zero tolerance policy towards underage drinking, the taking and possesion of illegal substances and drunken aggresive behavior towards passengers or crew. If a cruise has to be abandoned due to breaches of our premises licence conditions, no refund shall be given. Details of our premises licence are available on request.
- 23. Information is correct at the time of publication and maybe subject to change. Please refer to website or contact Hobbs of Henley.

If you have any further questions regarding our terms and conditions, please call us today on 01491 572 035